

# COVID-19 RETURN TO PLAY PROTOCOLS

## - BELL SENSPLEX -

*Please direct all participants/coaches/trainers, etc. to the Sensplex COVID-19 webpage ([click here](#)). This webpage indicates what amenities are available or not available, outlines the expectations of all patrons (coaches, players & parents), and highlights protocols and procedures. Here are a few important points from our COVID-19 webpage, that we want to highlight as we continue to put our guests and staff health & safety first:*

- 1) **All coaches and players will be required to fill out an online screening questionnaire ([click here](#)) the day of the rental before they enter the building. It **CAN'T** be done the day before.**
  - a. Do you currently have any COVID-10 related symptoms? (fever, chills, cough, difficulty breathing, sore throat, runny nose, loss of taste/smell, diarrhea, nausea, vomiting, abdominal pain, or nasal congestion).
  - b. In the last 14 days, have you had a close physical contact with a person who was confirmed or probable case of COVID-19?
  - c. In the last 14 days, have you traveled outside of Canada or have been in close physical contact with a person who has returned from travel outside of Canada?
  - d. In the last 14 days, have you attended an event or gathering (including sports tournament) other than those which are permitted under Ontario's current re-opening phase? If yes, you must refrain from participating in any activity at a Sensplex facility until 14 days have passed symptom-free.
  
- 2) **No more than 25 people associated with each rental permitted on the ice/bench area. This includes participants/coaches/trainers and Managers.**
  
- 3) **Each group is permitted to get dressed/undressed in the dressing rooms; however, organizer should take into consideration the make-up of their group (e.g. age, gender) before deciding if the group wishes to have participants arrive to the Facility in full equipment or not.**
  - a. With a limited number of people permitted in each dressing room due to physical distancing, some participants will be required to get dressed/ undressed outside the room on chairs, so plan accordingly to guarantee that participants are **not** inappropriately undressed in the hallway.
  - b. If a participant (ex. young child) requires help getting dressed into their equipment, they are **required to enter the Facility fully dressed** (minus skates, helmet & gloves).
  - c. **No** admittance to the building until 20min before scheduled ice time.
  - d. Groups **must** vacate the dressing rooms within 10min of getting off the ice.
  - e. **No** showering
  
- 4) **Participants/Team Officials are to remain in the dressing room/on chairs, until the ice is ready. **Nobody** is to be on the bench during the flood.**
  
- 5) **Coaches will be required to sit on the chairs located outside their rooms if rooms are full.**

- a. If their group has rented back to back hours, coaches will need to change chairs they are using to the ones associated with the rooms their participants are in.
- 6) One (1) spectator/parent per participant will be permitted in the facility. They must go directly to the spectator's area and ensure they are physically distanced from the other spectator/parents (NO HUDDLING).**
- a. If a participant does not require assistance getting dressed, then spectator/parent is asked **not** to enter facility until just before ice time begins.
  - b. If participant does not require assistance getting undressed, then spectator/parent is asked to leave right after the ice time is completed.
- 7) Organizers must keep a record of their roster for each date and time, in case Ottawa Public Health requires that info for tracing a COVID threat.**
- 8) A mask **must** always be worn when entering & exiting the facility.**
- a. Participants may remove their mask just before game time when they put their helmet on.
  - b. During games, coaches/team officials must wear a mask when in the bench area.
- 9) If you have **anything** to give to your players, please do so outside the building.**
- 10) Ensure the participants are spacing themselves out on the ice, especially when in the corners waiting for the next drill, etc.**
- 11) The Sensplex Return to Play protocols must always be followed. Failure to comply will result in immediate removal from the facility, non-refundable ice cancellation and review of future bookings.**
- 12) All individuals must comply with call current OPH recommendations and directives related to COVID-19. Please visit [ottawapublichealth.ca](http://ottawapublichealth.ca) to learn more.**

*If you have any questions, regarding the Sensplex protocols, please don't hesitate to contact us at (613) 599-0229 or [rentals@sensplex.ca](mailto:rentals@sensplex.ca)*

**Sincerely,**

Bell Sensplex Management

